

PRIVACY POLICY

Pursuant to Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data and repealing Directive 95/46/EC (General Data Protection Regulation, hereinafter referred to as the "GDPR"), this is to inform you that:

1. CONTROLLER, DATA PROTECTION OFFICER, CONTACT DETAILS

- 1.1. The controller of your personal data is Veolia Woda Polska spółka z ograniczoną odpowiedzialnością, based in Warsaw (02-566), ul. Puławska 2.
- 1.2. The Controller provides services by electronic means through forms enabling data, including personal data, to be entered. Providing personal data is voluntary and the processing is done for the purpose of answering an enquiry.

2. PURPOSE, BASIS AND DURATION OF PERSONAL DATA PROCESSING

- 2.1. Your personal data will be processed for the following purposes:
 - 2.1.1. technical support in the use of the web page, on the grounds of necessity for the performance of a contract to which the data subject is a party or the Controller's legitimate interest (pursuant to Article 6(1)(b) or, where applicable, (f) of the GDPR);
 - 2.1.2. archiving (evidence) carried out by the Controller for the purpose of safeguarding data in the event of a legal need to prove certain facts based on the Controller's legitimate interest (pursuant to Article 6(1)(f) of the GDPR);
 - 2.1.3. the establishment, exercise or defence of legal claims, if any, based on the Controller's legitimate interest (pursuant to Article 6(1)(f) of the GDPR).
- 2.2. Your personal data will be processed for the period necessary to fulfil the aforementioned purposes, but no longer than until the statute of limitations for claims, if any, has expired, or until you have lodged an effective objection to the processing.

3. CATEGORIES OF PERSONAL DATA RECIPIENTS

- 3.1. Your personal data may be disclosed to the following entities including IT service providers, hosting providers, providers of consultancy, legal, IT and marketing services.
- 3.2. Furthermore, your personal data may be disclosed to entities and authorities authorised to process such data under mandatory laws and regulations.
- 3.3. Personal data may be transferred to third countries (outside the European Economic Area), in particular in connection with the Controller's use of global IT solutions. Data may be transferred to third countries for which the European Commission has issued an adequacy decision. For third countries in respect of which no such decision has been issued, data may be in each case transferred using one of the solutions designed to ensure an adequate level of data protection as referred to in Chapter V of the GDPR. You may obtain information on the safeguards referred to in the preceding sentence by contacting the Data Protection Officer using the contact details provided in point I(2).

4. RIGHTS OF THE DATA SUBJECT

- 4.1. Any data subject may exercise the following rights as provided for in the GDPR:
- a) the right of access – to obtain confirmation from the controller as to whether his or her personal data are being processed. If data about an individual are processed, he or she is entitled to access them and to obtain the following information: the purposes of the processing, the categories of personal data concerned, the recipients or categories of recipient to whom the data have been or will be disclosed, the period for which the data have been or will be stored or the criteria used to determine that period, the data subject's right to request the rectification or erasure of personal data or restriction of processing of personal data and to object to such processing (Article 15 of the GDPR);
 - b) the right to obtain a data copy – to obtain a copy of the data undergoing processing, where the first copy is free of charge and for subsequent copies the controller may charge a reasonable fee arising from administrative costs (Article 15(3) of the GDPR);
 - c) the right to rectification – to request the rectification of inaccurate personal data concerning the data subject or to have incomplete data completed (Article 16 of the GDPR);
 - d) the right to erasure – to request the erasure of his or her personal data where the controller no longer has legal grounds for the processing or the data are no longer necessary for the purposes of the processing (Article 17 of the GDPR);
 - e) the right to restrict processing – to request the restriction of the processing of personal data (Article 18 of the GDPR) where one of the following applies:
 - the accuracy of the personal data is contested by the data subject, for a period enabling the controller to verify the accuracy of the personal data;
 - the processing is unlawful, and the data subject opposes the erasure of the personal data and requests the restriction of their use instead;
 - the controller no longer needs the personal data, but they are required by the data subject for the establishment, exercise or defence of legal claims;
 - the data subject has objected to processing pending the verification whether the legitimate grounds of the controller override those of the data subject;
 - f) the right to data portability – to receive the personal data concerning the data subject, which he or she has provided to the controller, in a structured, commonly used and machine-readable format and have the right to transmit those data to another controller where the processing is based on the data subject's consent or on a contract concluded with the data subject, or where the processing is carried out by automated means (Article 20 of the GDPR);
 - g) the right to object – to object to the processing of his or her personal data for the legitimate purposes of the controller, on grounds relating to his or her particular situation, including profiling. The controller will then assess the existence of compelling legitimate grounds for the processing which override the interests, rights and freedoms of the data subject or for the establishment, exercise or defence of legal claims. If the assessment establishes that the interests of the data subject override the interests of the controller, the controller will be required to cease processing for those purposes (Article 21 of the GDPR).
- 4.2. To exercise the aforementioned rights or to withdraw the consent given for personal data processing, the data subject should contact the controller using the contact details provided in point 1.1. and inform the controller which right and to what extent he or she wishes to exercise.
- 4.3. Every data subject has the right to lodge a complaint with the President of the Data Protection Authority if he or she believes that the processing of his or her personal data violates the GDPR. You can contact the President of the Data Protection Authority as follows:
- by post at ul. Stawki 2, 00-193 Warszawa

- via the electronic mailbox available at <https://www.uodo.gov.pl/pl/p/kontakt>
- by telephone via the Authority's helpline: 606 950 000.

4.4. Where data are collected voluntarily, refusal to provide such data will prevent the action specified in the process.

5. AMENDMENTS

5.1. The Controller reserves the right to make amendments to the Privacy Policy.