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| <p style="text-align: center;">PERSONAL DATA PROCESSING NOTICE ON THE WEB PAGE</p> |
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1. Personal Data Controller

The controller of your personal data is Veolia Woda Polska spółka z ograniczoną odpowiedzialnością, based in Warsaw (02-566), ul. Puławska 2 (hereinafter referred to as “**Veolia Woda**”).

2. Purpose of the Personal Data Processing Notice on the web page and Users concerned

This Personal Data Processing Notice on the web page is intended to inform visitors and users (hereinafter referred to as “**you**”) of the Veolia Water website available at www.wodatomy.pl (hereinafter referred to as the “**Website**”) of the methods of personal data protection in accordance with Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016. on the protection of natural persons with regard to the processing of personal data and on the free movement of such data and repealing Directive 95/46/EC (General Data Protection Regulation) and the Act of 10 May 2018 on Personal Data Protection (Journal of Laws of 2018, item 1000) (hereinafter referred to as the “**Legislation**”).

Veolia Water may amend this Personal Data Processing Notice on its web page at any time, in particular by introducing editorial or technical changes prescribed by the law.

3. Description of the processing

In connection with the use of the Veolia Water Website, Veolia Water may process personal data to enable you to access the features and services it offers (hereinafter referred to as the “**Services**”), such as filling in a contact form related to our Services.

1) What categories of data are processed?

Data collected directly from you:

- **Contact data:** mandatory data that you provide when filling in the ~~e-contact~~ form, i.e. your business name, first and last name, telephone number and e-mail address.

Data collected indirectly from you:

- **Data obtained from third parties:** e.g. if you are a representative of a legal entity, we may verify public information available in a business register to obtain more information about your powers or authorisation, or to confirm the data you have sent us.
- **Inferred data:** we can check our internal database for connections to your complaint and group the information to send you a response.

Please be advised that we do not review or combine information provided by social media (e.g. Facebook, Instagram) in order to formulate a response for you.

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All these data are hereinafter collectively referred to as “**Data**”.

In addition to the Data listed above, we also process data collected via cookies. For further information on these data categories, purposes and conditions of storage, please refer to our [Cookie Notice](#).

2) Why does Veolia Water collect your Data?

We collect data for the following purposes:

- Handling user enquiries sent via contact forms or directly to the email address indicated on the Website.

Mandatory fields to be filled in the contact form(s) are marked with an asterisk. If you do not fill in the mandatory fields, providing personal data in the contact form is voluntary; failure to provide contact details for your chosen communication channel, however, will result in Veolia Water not being able to respond to your enquiry.

3) What is the legal basis for processing your Data?

Data processing is lawful only if it is performed on one of the legal bases set out in the Legislation. The legal basis for the processing carried out in connection with the use of the Website is Article 6(1)(f) of the GDPR; your personal data will be processed:

- in order to respond to a request/question and/or to handle a reported case based on the controller’s legitimate interest;
- for marketing purposes in connection with the marketing consent you have provided to the selected communication channel (e-mail, SMS/MMS, telephone calls);
- for the establishment, exercise and defence of claims by Veolia Water.

4) Recipients of collected Data

Data collected through the contact form are intended for Veolia Water’s internal organisational units and will be processed by authorised staff and associates of the Controller.

In addition, recipients of your personal data may be entities cooperating with the Controller, in particular IT system and service providers supplying the Controller with technical, IT and organisational solutions and agencies providing market and marketing research services and advertising campaigns.

Internal recipients may also include subsidiaries of the Veolia Group based inside or outside the European Union (EU), and any transfer of Data outside the EU will be subject to the conditions laid down in point 7) “**Transfer of Data outside the European Union**”.

Any subsidiary receiving your Data may be a processor or controller of the Data.

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Data transferred to authorities and/or public bodies

In accordance with the applicable Legislation, your Data may be transmitted to the competent public authorities upon request, and in particular to public authorities, solely for the purpose of fulfilling legal obligations, to representatives of law enforcement agencies, government officials and organisations in charge of debt recovery, as well as in connection with the prosecution of offences committed online.

4. Enforcement of your rights

You have the right of access to and rectification or erasure of your personal data, the right to restriction of processing, the right to data portability, the right to object and the right to withdraw your consent.

You can exercise your rights in the following ways:

- by email to inspektor.pl.vpol@veolia.com,
- in writing to the Controller: Veolia Woda Polska spółka z ograniczoną odpowiedzialnością, ul. Puławska 2, 02-566 Warszawa.

In addition, you have the right to lodge a complaint with the President of the Personal Data Protection Authority if you believe that the processing of your personal data violates the GDPR.

5. Data retention and archiving period

Your data will not be kept longer than strictly required for the purposes specified herein, in accordance with the Legislation.

Your personal data will be stored

- when processed on the basis of the marketing consent you have given until you notify us that you have withdrawn your consent; since providing consent is voluntary, you can withdraw your consent at any time, without prejudice to the lawfulness of the processing carried out on the basis of the consent before withdrawal;
- for as long as is necessary to protect the Controller's interests (the Controller's legitimate interest);
- where the data have been collected in order to respond to your enquiries, for a period of 6 months from the receipt of your enquiry.

Veolia Water may store Data permanently on an anonymous basis for statistical research. Under no circumstances will this research make it possible to identify Users; it will only concern trends emerging from the aggregated Data of these Users.

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6. Safety

Veolia Water takes appropriate technical and organisational measures to ensure the security of your Data and to prevent any unauthorised access to or disclosure of your Data. Veolia Water cannot, however, guarantee that any risk of hacking, forgery, unlawful reproduction or misuse of your Data has been eliminated.

Veolia Water undertakes to take all necessary precautions and appropriate organisational and technical measures with a view to ensuring the security, integrity and confidentiality of your Data and, in particular, to prevent the Data from being distorted, damaged or accessed by unauthorised third parties.

7. Data transfer outside the European Union

Your personal data may be transferred to third countries (outside the European Economic Area) to a Veolia Group subsidiary or third party, in particular in connection with Veolia Water's use of global IT solutions.

Data will be transferred to third countries for which the European Commission has issued an adequacy decision. For third countries in respect of which no such decision has been issued, data will be always transferred using one of the solutions designed to ensure an adequate level of data protection as referred to in Chapter V of the GDPR. You may obtain information on the safeguards referred to in the preceding sentence by contacting the Data Protection Officer by email at inspektor.pl.vpol@veolia.com.